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St. George's Day Centre Consultation Report

April 2018



RHONDDA CYNON TAF

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EXECUTIVE SUMMARY

- This report presents the findings of the consultation on proposals to close St George's Day Centre and transfer the open access day centre provision to Gilfach Goch Day Centre.
- The consultation ran from the 9th February to the 6th April 2018. The approach taken included a webpage with information on the proposals, including a Cabinet report and an online survey for members of the public to take part. Paper copies of the questionnaire were available in the day centres, local library and Tonyrefail Leisure Centre.
- The other methods included 2 drop-in events at St George's Day Centre where service users and other members of the public with concerns could speak and ask questions with relevant Council officers. An officer from the Council's Consultation Team attended both events and surveyed those who attended.
- Overall, 18 people engaged directly in the consultation process. 16 of these were users of St George's Day centre.
- When asked what they would do if St George's Day Centre closed, 75% (n=12) said they would stop attending a day centre.
- 94.4% (17 out of 18) of respondents said they disagreed with the proposals. Comments were focussed around general disagreement, positivity surrounding the existing service, potential for alternative funding and perceived transport and parking issues to the alternative centre.
- Respondents were asked what impact the proposals would have on them. Comments related to the impact of increased cost to service users, transport issues to the alternative, that they would either cook for themselves or eat elsewhere and there would be a need to use another venue (Bingo).
- Under the Equality Act 2010 and the Public Sector Equality Duties, the Council has a legal duty to look at how its decisions impact on people because they may have particular characteristics. 8 respondents felt the proposal would affect them specifically because of their age.

1. INTRODUCTION

- 1.1 This report presents the findings of the consultation on proposals to close St George's Day Centre and transfer the open access day centre provision to Gilfach Goch Day Centre.
- 1.2 Section 2 outlines some brief background.
- 1.3 Section 3 details the methodology.
- 1.4 Section 4 presents the results from the questionnaire.

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2. BACKGROUND

- 2.1 St George's Day Centre is one of the poorest quality buildings in the Council's property portfolio with a maintenance backlog of £578,000. Whilst the kitchen is in a good condition, the remainder of the building that houses the restaurant area and the meeting rooms is very poor with structural defects crumbling plaster due to the water ingress and damp. A maintenance and structural survey has recently been undertaken and £553k of essential works has been identified, together with an additional £25k for further intrusive surveys and statutory costs. It is a former chapel and the building has few alternative uses.
- 2.2 Furthermore, the number of meals sold by the Day Centre average less than 15 per day, and many of the users of the Day Centre travel to St George's by car. Gilfach Goch Day Centre is a very popular centre at lunchtime and is only 3 miles away. Feedback received suggests a significant number of the users of Gilfach Goch Day Centre live in Tonyrefail but prefer to travel to Gilfach for the better environment and greater opportunities to undertake social activities.
- 2.3 Currently, St George's Day Centre is staffed and run by the Community Meals kitchen staff. If the decision is made by Cabinet to centralise the kitchen arrangements of the Community Meals Service, additional catering and staffing arrangements would have to be introduced at St George's Day Centre to maintain the day service, which would be at an additional cost to the Service.
- 2.4 The proposal is to Close St George's Day Centre and transfer the open access day service to Gilfach Goch Day Centre.

3 METHODOLOGY

- 3.1 The consultation ran for 8 weeks, from the 9th February to the 6th April 2018.
- 3.2 The aim of the consultation was to gather the views of service users and the wider community on the proposals to close St George's Day Centre and transfer the open access day centre provision to Gilfach Goch Day Centre.
- 3.3 The following methods were used to consult with stakeholders;
- A questionnaire.
 - 2 Drop in Engagement events on the 21st and the 23rd February 2018.
 - A dedicated email address (consultation@rctcbc.gov.uk) and freepost address if needed.
- 3.4 Overall, 18 people engaged directly in the consultation process. 16 of these were users of St George's Day centre.

4 Questionnaire Results

4.1 18 survey responses were received.

4.2 The majority were users of St George's Day Centre (n=16);

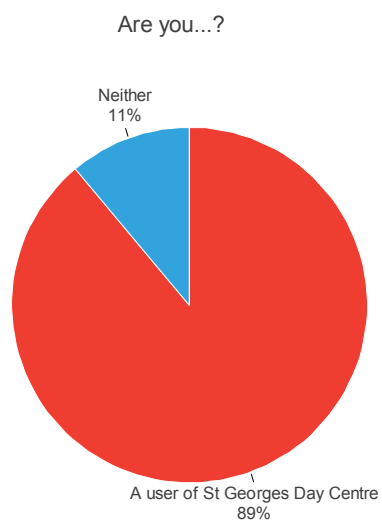


Figure 1

4.3 When asked what they would do if St George's Day Centre closed, 75% (n=12) said they would stop attending a day centre.

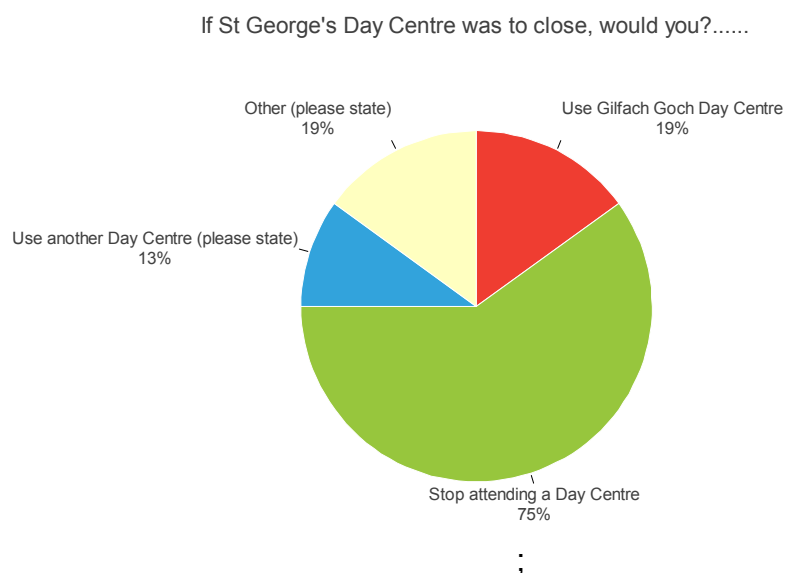


Figure 2

- 4.4 94.4% (17 out of 18) of respondents said they disagreed with the proposals. Comments included;

Positive comments about existing service

Good service for older people

Would like St. Georges, Good staff on site.

General Disagreement

All boys here are disgusted.

It is disappointing that the centre may close as have been a user of the service for many years

Alternative funding

Lottery funding?

Has the Council considered grants?

Would be prepared to pay a fiver to keep it going

Transport Issues to Gilfach Goch Day Centre

parking would be an issue with more people attending

Mobility of some individuals would mean that they cannot use other venues, transport issues. Taxi charges are high, ladies are 90plus, so need support (Bingo Group)

Can't get to Gilfach centre.

Will struggle to get to Gilfach.

Other comments

Affect the bingo group. But not enough people use it. Not being replaced by younger people.

Non user. Tonyrefail is losing out and everything else is closing.

First world war memorial, conditions are in planning consent. Want some sort of legacy, memorial to be part of any future plans.

- 4.5 Respondents were asked what impact the proposals would have on them. The following are a selection of the comments that were received.

Cost

Going to cost more.

Cost issues out of pension.

Transport Issues

What about putting on a mini bus. A couple can't drive.

Would struggle to use other centres due to travelling issues, no disabled Parking

Meals elsewhere

Cook ourselves or go to takeaway and it is more expensive.

Cook own food, meet friends, breaks the day part.

Use another Venue

Won't have a day out, but would go to ton for bingo

Be lost, look forward to this bingo. But do use the community centre.

Would need to find an alternative venue, as the group would like to continue to meet.

Other

Really inconvenient.

The social meeting with other users, would be lost and the staff who are so helpful and efficient would never be seen again

Loss to service available, as use day centre for respite from being a carer.

Respondent Profile

4.6 There was an even split of respondents when it came to gender;

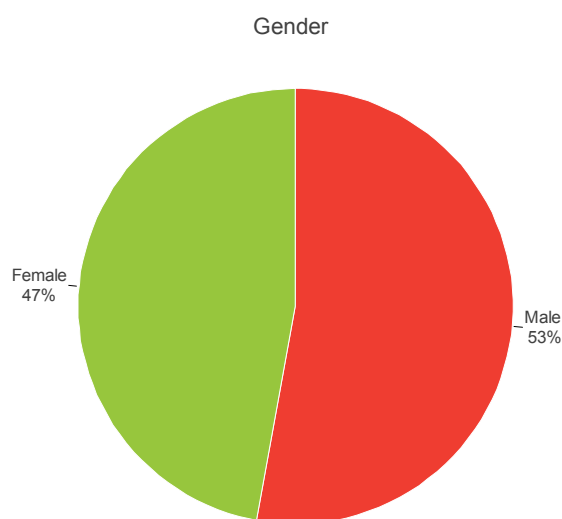


Figure 3

4.7 The following figure shows the age profile of respondents;

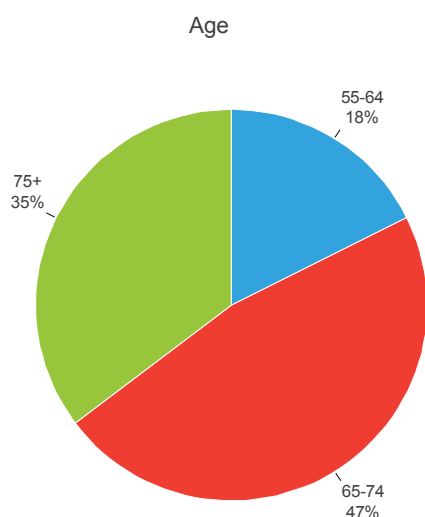


Figure 4

4.8 Under the Equality Act 2010 and the Public Sector Equality Duties, the Council has a legal duty to look at how its decisions impact on people because they may have particular characteristics. The table below shows that 8 respondents felt the proposal would affect them specifically because of their age.

Figure 5

4.9	Base	11	The
	Please tell us if you think this proposal would affect you specifically because (of).....		
	You are male / female	1	
	Your age	8	
	You are disabled	2	

following are a selection of comments that were made to support the above;

can't walk now

driving

do not drive and the bus service to Gilfach is not reliable

transport costs and accessibility to the nearest day centre

would have no hot meal

